



▶ **elegancia**
facilities management

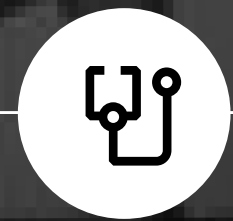
Redefining **Facility**
Management with
Quality and Innovation

Profile 2026

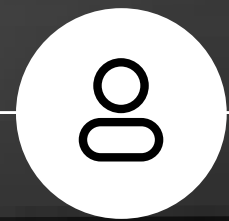
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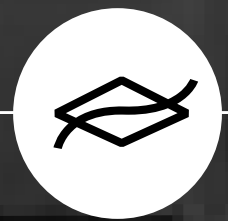
4 Groups



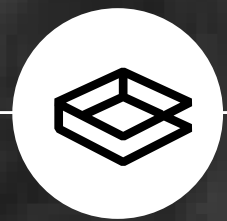
HEALTHCARE



SERVICES



VENTURES



CONTRACTING &
INDUSTRIES

► **elegancia**
facilities management

Apex
Health

THE VIEW HOSPITAL
KOREAN MEDICAL CENTER
EWS - MEDICAL SERVICES CONSULTANCY
ALGERIAN QATARI GERMAN HOSPITAL
BAGHDAD INTERNATIONAL HOSPITAL

► **elegancia**
services

CATERING
FACILITIES MANAGEMENT
RESOURCES
GABRO
MARINE
ARABIA LIMITED

► **Estithmar**
ventures

AL MAHA ISLAND
MAYSAN DOHA
KATARA HILLS
EQUESTRIAN CLUB
RIXOS BAGHDAD HOTEL & RESIDENCES
ROSEWOOD RANFARU MALDIVES

► **elegancia**
contracting & industries

MEP
LANDSCAPE
CONTRACTING
KITCHENS
CESCO
DATA CENTER
WATER SOLUTIONS
SWITCHGEARS
STEEL
JOINERY
STONES
ARABIA TRADING
MECHANICAL ENGINEERING - KSA

Purpose

To add value to the society for a better lifestyle

Vision

Creating a brighter future from Qatar to the world

Values

Leadership
Quality
Agility
Boldness

Mission

To drive impactful growth through excellence in healthcare, services, real estate, and specialized contracting—creating value, enriching communities, and shaping a sustainable future from Qatar to the world.

Guiding Principles

Preserve Corporate Reputation
Corporate Social Responsibility
Promote Innovation

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► elegancia facilities management

A Leading Integrated **Facilities Management Service** Provider in the State of Qatar, Elegancia Facilities Management is currently expanding into neighbouring countries. With years of industry experience, we serve multiple market sectors, consistently meeting and exceeding our valued clients' expectations. We utilize a self-delivery model known as Integrated Facilities Management, which consolidates all service offerings.

Integrated Facilities Management: Comprehensive solutions for managing and maintaining physical infrastructure.

FM Specialized Services: Customized offerings tailored to unique industry needs.

FM Sustainability Services: Environmentally friendly practices to ensure long-term viability.

FM Projects: Turnkey solutions for enhancing the facilities requirements.

FM Technology Services: Cutting-edge technology for efficient operations.

FM Consultancy Services: Expert advice for optimizing your facility's performance.

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Grade A

in facilities management

+400

Vehicles

+6,000

Manpower

+250

Projects Sites

+136

Assets under
management

95%

Client Retention

Elegancia Facilities Management is dedicated to delivering an exceptional experience for our clients and building users through proactive, data-driven facility management services. By leveraging detailed analysis of behaviors, trends, and needs, we customize maintenance and operational strategies to ensure safety, comfort, and convenience. Our approach ensures that every facility is optimized for high performance, empowering users to thrive in their environments while consistently providing superior service.

SUPPORTING YOUR VISION

“Supporting Your Vision” is the spirit of who and what we are.

Our pursuit of the vision governs the way we make our daily decisions and underpins our business drivers.

OUR ETHOS

The ethos, that drives our beliefs and aspirations, is to raise the standard of **Facilities Management in Qatar** through the delivery of sustainable, economical and technologically driven FM services and to be at the forefront of recognised FM industry.

By following our ethos we will support the vision of all our customers in a way that improves their infrastructure quality and reliability, as well as enhancing their employee’s wellbeing Through-out delivering the best practice ntegrated Facilities Management Services.

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ATTRIBUTES

- Safety focused
- Technology driven
- Highly experienced
- Inherently adaptable
- Used to large mobilisations
- Innovative in our outlook
- Committed to “supporting your vision”
- Collective & collaborative approach to partnering
- Systems savvy & integrated platforms (ERP / CAFM / IMS / PDA's)
- Economy of scale & support mechanisms track record
- Case study experience
- Robust and efficient support framework (HQ & parent group)
- Customer service excellence
- Continuity and client retention



ULTRAVIOLET
SYSTEM-2

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CERTIFICATIONS



MEMBERSHIPS



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OUR SERVICES



Facility Management
Services



Facility Management
Consultancy



Facility Sustainability
Services



Facility Management
Projects



Specialized
FM Services



Facility Technology
Services

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FACILITY MANAGEMENT SERVICES

- Integrated Facility Management
- Hard FM-MEP Services, Civil Services
- Soft FM Housekeeping & Janitorial and Custodial Services
- Hospitality (Room Attendants, Concierge, Receptionists, Pantry Services)



FACILITY SUSTAINABILITY SERVICES

- Energy Management Services
- Green Building Consultancy Services
- LEED Consultancy Services
- Energy Audit



FACILITY MANAGEMENT CONSULTANCY

- Asset management strategies
- Life-cycle cost analysis
- Technical Consultancy
- Managing agent services
- FM tender management services
- Facilities needs assessment
- FM Design review





SPECIALIZED FM SERVICES

- Swimming pool & water features maintenance
- Water tank maintenance
- Landscaping & Horticultural services
- Pest control services
- High level access services
- Waste management services
- Air quality management and Duct cleaning
- Disinfection and sanitization



FACILITY MANAGEMENT PROJECTS

- Infrastructure management
- Design, Supply, install HVAC & Electrical projects
- Design, Supply, install Solar Power systems
- Minor projects



FACILITY TECHNOLOGY SERVICES

- IoT & machine learning
- Building automation system integration and monitoring
- Digital twin
- Air and surface sanitation
- Automated check list panels
- Robotics
- Drones
- Fire & life safety system integration lighting, security & Access control systems
- Real time analytics & predictive maintenance



ELEGANCIA FM'S RESOURCES & CAPABILITIES

ELEGANCIA HEAD OFFICE

Elegancia Head Office, located at the 5th Floor, The Eighteen Tower, Marina, Lusail City, Doha, State of Qatar.

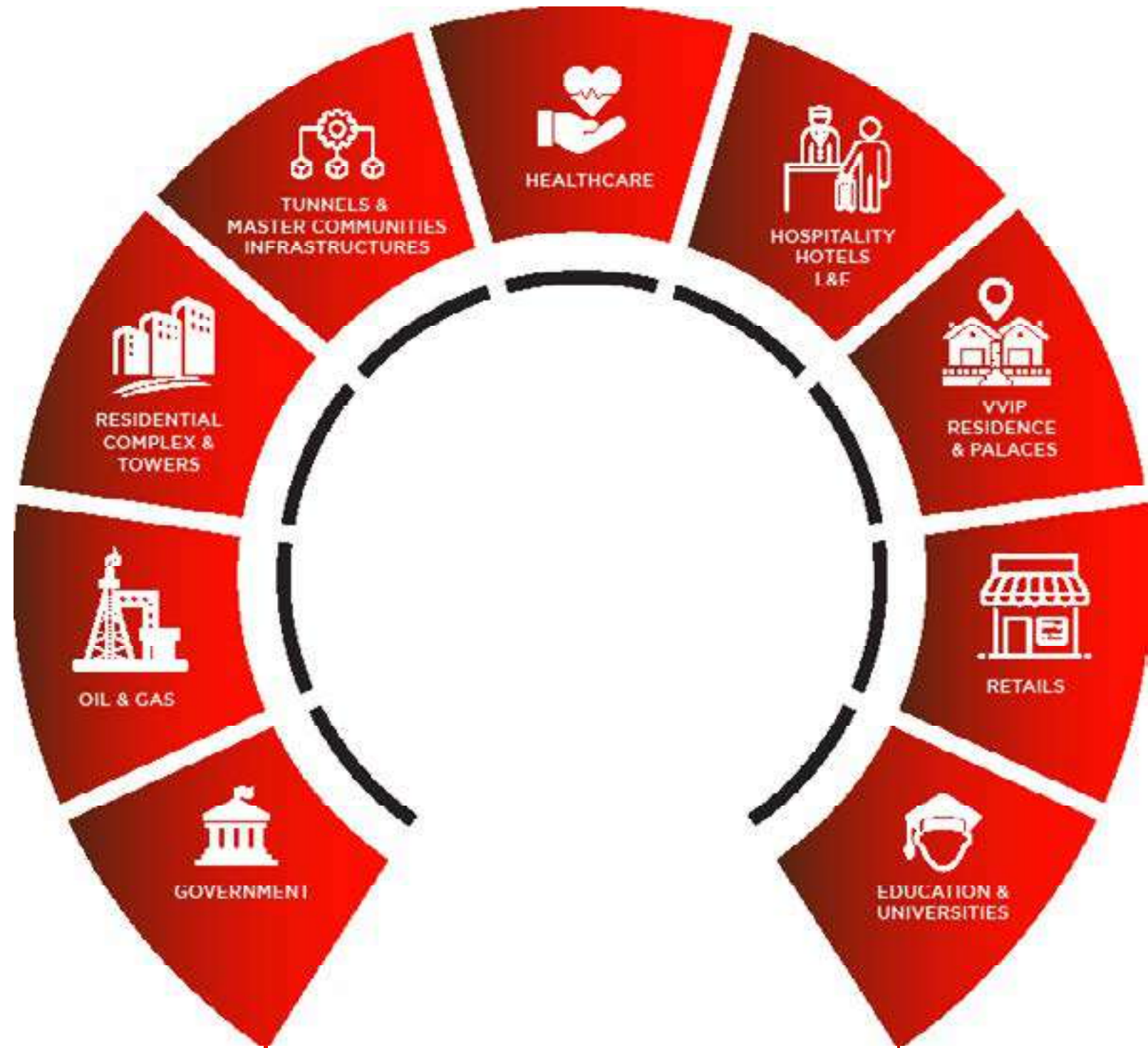


CENTRAL WAREHOUSE FACILITIES

We have one large warehouse facility in Doha located at Umm Al Hawaya Al Shammal Road, Exit 44, Qatar with a total of 12,000 square meter that can hold 2 to 3 months of stocks.

We have one support warehouse facility located in Hotel Park, Cornish. Elegancia maintains significant inventory including heavy and light equipment, spare parts, technician's tools, storage units, cleaning materials, cleaning equipment, garbage skips, linen, toiletries disposables etc, that enables us to mobilize new projects within short period of time.

OUR CLIENTS





Our Work

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LUSAIL TUNNEL

The underground tunnels in the Lusail District comprise of almost 180,000 m. of wet and dry tunnels that extend for over 24 km. The tunnel system is approximately 5 to 10 m. below ground and includes access tunnels and intake chambers, exhaust chambers, underground substations and smaller lateral tunnels extending across the entire district. The tunnels are accessible from a series of access points set along the length of the network. This is the longest service tunnel in the world to date.

Contract : 3 years
Scope : Integrated Facilities Management
Staff : +198

ENCLOSED SERVICES:

- MEP&F
- SCADA System
- Pest Control
- Specialist Systems
- Cleaning Services
- CAFM & Help Desk



COMMERCIAL BOULEVARD DISTRICT- LUSAIL CITY

Lusail Commercial Boulevard is located within the boundaries of Qatar's self-contained and comprehensively planned urban development, Lusail City.

Situated just to the north of the capital Doha and stretching along a 1.3-kilometer-long road featuring 18 spacious buildings, Lusail Commercial Boulevard has been designed to be the biggest integrated commercial street development in the Arabian Gulf.

ENCLOSED SERVICES:

Contract : 3 years
Scope : Facilities Management
Staff : +70

- Leaning Tools & Equipment
- Fixture SCADA system
- Security services
- Cleaning Services
- Specialized services
- Facilities management



MINISTRY OF EDUCATION SCHOOLS

Situated across Qatar, Elegancia Facilities Management is responsible for 74 operational schools for both boys and girls. This is the first time that the MOE has employed an IFM strategy and is extremely high profile.

Covering 74 individual sites varying in age and complexity, Elegancia Facilities Management provides a full IFM package, delivering 75% of the FM services and manages specialist sub-contractors for the remaining services. The team is managing all PPM and receive over 50 new WOs daily.

Elegancia has faced many challenges as the MOE switch over to an IFM philosophy but have delivered on all requirements.

ENCLOSED SERVICES:

- MEP&F
- Specialist Systems
- Cleaning Services
- Pest Control
- Landscaping
- Customer Service
- CAFM & Help Desk

Contract : 3 years
Scope : Integrated Facilities Management
Staff : +678



MINISTRY OF INTERIOR HEADQUARTERS

The Ministry of Interior Headquarters is an iconic landmark on the Doha skyline. Elegancia Facilities Management was selected to provide a total Facilities Management solution for the building and associated specialised systems.

Covering over 271,779 sqm. of area, Elegancia Facilities Management has supported the project from handover of the main contractor through to full operational capability and have just renewed for a further 3 years.

ENCLOSED SERVICES:

Contract : 5 years
Scope : Integrated Facilities Management
Staff : +165

- MEP&F
- Specialist Systems
- CAFM & Help Desk
- Cleaning Services
- Landscaping
- Pest Control



وزارة الأوقاف والشؤون الإسلامية
Ministry of Endowments and Islamic Affairs
دولة قطر - State of Qatar

MINISTRY OF ENDOWMENTS & ISLAMIC AFFAIRS (QATAR)

Scope : Facilities Management, Maintenance



وزارة التربية والتعليم والتعليم العالي
Ministry of Education and Higher Education
دولة قطر - State of Qatar

MINISTRY OF EDUCATION HEADQUARTERS

Contract : 3 years

Scope : Maintenance and Hard services for MEP and Civil Systems



FIFA WORLD CUP
Qatar 2022



SUPREME COMMITTEE FOR DELIVERY & LEGACY

Scope : Facilities Management
Staff : +620

ENCLOSED SERVICES:

- Cleaning Services
- Waste Collection



HAMAD MEDICAL CORPORATION

Hamad Medical Corporation (HMC) is the main provider of secondary and tertiary healthcare in Qatar and one of the leading hospital providers in the Middle East. For more than four decades, HMC has been dedicated to delivering the safest, most effective and compassionate care to all its patients.

HMC manages 12 hospitals - nine specialist hospitals and three community hospitals - as well as the National Ambulance Service and home and residential care services.

Contract : 5 years
Scope : Hard Services
Staff : +70

ENCLOSED SERVICES:

- MEP
- HVAC
- Civil work
- ELV system
- Civil work



MALL OF QATAR

The Mall of Qatar is Qatar's premier Shopping Mall and Entertainment destination. Elegancia Facilities Management was selected to provide a total Facilities Management solution for the mall and has supported the project from testing & commissioning through to full operational capability.

The site covers over 430,000 sqm. of mall infrastructure. It has standard systems through to specialist staging, lighting and AV systems.

Contract : 5 years
Scope : Integrated Facilities Management
Staff : +458

ENCLOSED SERVICES:

- MEP&F
- Specialist Systems
- CAFM & Help Desk
- Cleaning Services
- Landscaping
- Pest Control





**FIFA WORLD CUP
Qatar 2022**



SAFETY & SECURITY OPERATIONS COMMITTEE - FWC QATAR 2022

Scope : Integrated Facilities
Management

Staff : +300

ENCLOSED SERVICES:

- Operations & Maintenance
- Support Services
- Housekeeping
- Laundry
- Security
- Cleaning
- Catering
- Pest Control
- Specialized Services



RAFFLES & FAIRMONT HOTEL – KATARA HOSPITALITY

Scope : Soft Services
Staff : +80

ENCLOSED SERVICES:

- Hospitality
- Façade Cleaning



AL MAHA
ISLAND LUSAIL

AL MAHA ISLAND

Scope : Management Services
Staff : +70

ENCLOSED SERVICES:

- Facilities Management
- Cleaning
- Hospitality
- Specialized Services
- Pest Control



QATAR ENERGY DISTRICT

Scope : Soft Services
Staff : +400

ENCLOSED SERVICES:

- Hospitality
- Cleaning
- Pest control
- Landscape



QATAR ENERGY – MESAIIED RECREATION & SPORTS FACILITIES

Scope : Management Services
Staff : +170

ENCLOSED SERVICES:

- Properties Management
- Operation
- Maintenance
- Pest Control
- Cleaning
- Landscaping



NASRIYA TEACHING HOSPITAL (IRAQ)

Scope : Facilities Management

ENCLOSED SERVICES:

- Maintenance
- Housekeeping
- Landscaping
- Security
- Cleaning
- Pest control



IMAM AL HASAN AL MUJTABA TEACHING HOSPITAL (IRAQ)

Scope : Facilities Management

ENCLOSED SERVICES:

- Maintenance
- Housekeeping
- Landscaping
- Security
- Cleaning
- Pest control



EMIRI TERMINAL AT HAMAD INTERNATIONAL AIRPORT (QATAR)

Scope : Facilities Management



DOHA EXHIBITION AND CONVENTION CENTRE (QATAR)

Scope : Hard Services



► CYBER SECURITY HQ (QATAR)

Scope : Facilities Management
Maintenance



ARAB INTERNATIONAL ACADEMY - LUSAIL (QATAR)

Scope : Facilities Management

ENCLOSED SERVICES:

- Hospitality
- Cleaning
- Pest control
- Landscape
- Maintenance



QUEEN ALIA INTERNATIONAL AIRPORT (JORDAN)

Scope : Facilities Management

ENCLOSED SERVICES:

- Cleaning



THE
eighteen

THE 18 TOWER (QATAR)

Scope : Facilities Management

ENCLOSED SERVICES:

- Maintenance
- Housekeeping
- Landscaping
- Security
- Cleaning
- Pest control



OOREDOO (QATAR)

Scope : Facilities Management

ENCLOSED SERVICES:

- Housekeeping
- Landscaping
- Pest control
- Hospitality



QATALUM (QATAR)

Scope : Facilities Management

ENCLOSED SERVICES:

- Cleaning



LA VERNA (QATAR)

Scope : Facilities Management

ENCLOSED SERVICES:

- Maintenance
- Cleaning
- Landscaping
- Security
- Pest control



► SOUQ NAJADA (QATAR)

Scope : Facilities Management

ENCLOSED SERVICES:

- Maintenance

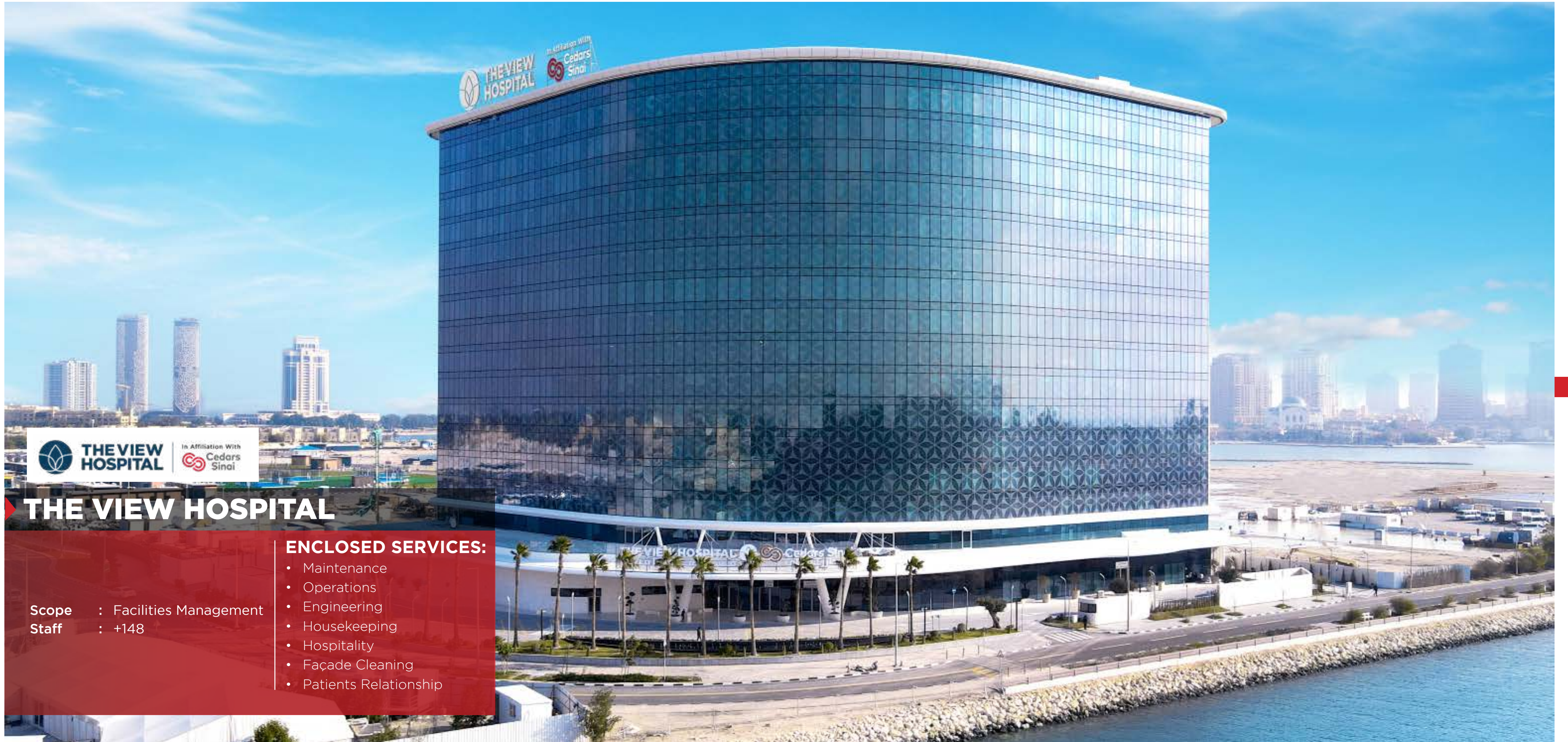


DOUBLE TREE BY HILTON DOHA AL SADD (QATAR)

Scope : Soft Services

ENCLOSED SERVICES:

- Housekeeping services



THE VIEW HOSPITAL

Scope : Facilities Management
Staff : +148

ENCLOSED SERVICES:

- Maintenance
- Operations
- Engineering
- Housekeeping
- Hospitality
- Façade Cleaning
- Patients Relationship



ACCOR HOTELS | ASAS TOWERS

Scope : Cleaning and Hospitality Services
Staff : +100

ENCLOSED SERVICES:

- Hospitality
- Cleaning
- Pest control



81 OUTLETS – AURA GROUP

Scope : Soft Services
 Staff : +530

ENCLOSED SERVICES:

- Cleaning



LUSAIL WINTER WONDERLAND

Scope : Facilities Management
Staff : +40

ENCLOSED SERVICES:

- Cleaning
- Waste Collection



elegancia
facilities management

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Holding استثمار القايزة